



Training \* Connecting \* Developing Illinois' Workforce

# Workforce Innovation and Opportunity Act

August 24, 2017

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# What is WIOA?

The federally funded **Workforce Innovation and Opportunity Act (WIOA) program**, (enacted in July 2014, implementation began July 2015, with full implementation effective July, 2017) is administered by the **Illinois Department of Commerce and Economic Opportunity (Dept. of Commerce)**, has required partnerships with other federal and state agencies to provide services.

There are **22 Local Workforce Development Areas** in Illinois to provide the daily, one-on-one services to individuals. These services are provided at **Illinois workNet Centers**.

Information about the Illinois workNet Centers located throughout Illinois can be found at: [www.illinoisworknet.com/locations](http://www.illinoisworknet.com/locations)

# Mandated Partners for WIOA

## Title I WIOA

IDCEO

Work  
Readiness &  
Training

Adults,  
Dislocated  
Workers &  
Youth

## Title II Carl Perkins

ICCB

Adult Ed,  
Literacy &  
English  
as a 2<sup>nd</sup>  
Language

## Title III Wagner- Peyser

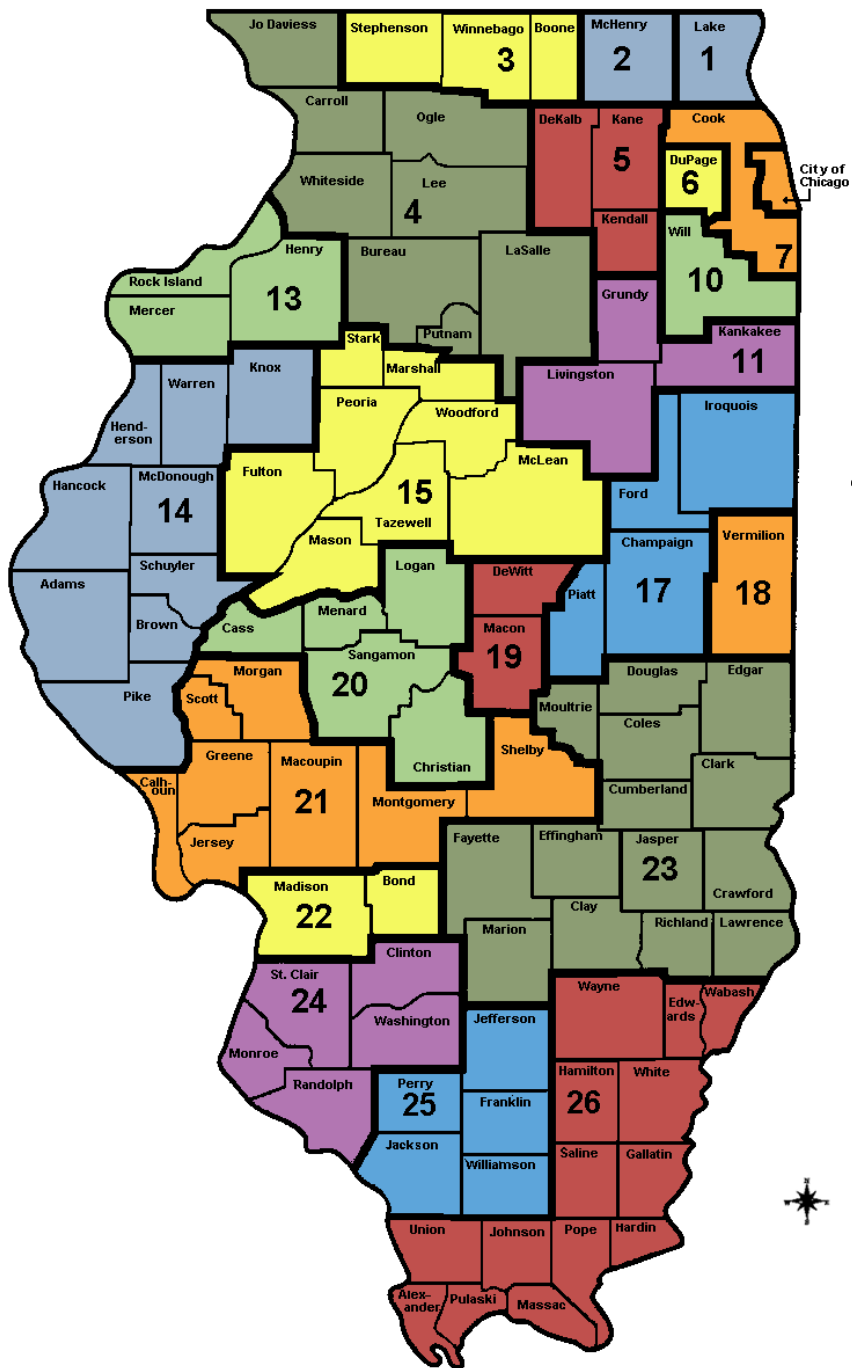
IDES

Employment  
Services

## Title IV Vocational Rehab

IDHS

Disability  
Training &  
Employment



## 22 Local Workforce Areas

## Title I-B: A Multi-Level National Workforce Program

### Federal



US Dept.  
of Labor /  
Employment  
Training  
Administration  
(DOL)

WIOA Statutory  
Requirements  
Regulations &  
Oversight

### State



Illinois Workforce Innovation Board



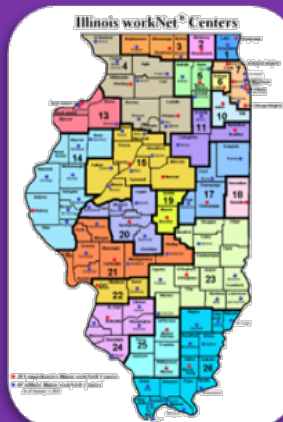
Illinois  
Department of Commerce  
& Economic Opportunity

### Local

22 Local Workforce  
Investment Areas &  
Boards



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# WIOA Funding Hierarchy

## Federal USDOL

- Awards Formula Grant to States (Commerce) in annual Program Year Allotment
- Awards National Emergency Grants to States as needed
- Awards various other WIOA grants through competitive RFAs (Ex. Workforce Innovation Fund)

## State DCEO

- Awards formula grants to Local Workforce Areas in annual Program Year Allocation
- Awards Rapid Response grants as needed
- Awards various other WIOA grants through RFAs: (National Emergency Grants / Workforce Innovation Grants)

## Local LWIAs

- Receives Commerce Grants
- Administers programs in compliance with the various grants
- Plans services
- Serves participants & tracks outcomes
- Provides Services to Businesses

# Key Title IB Services for Individuals



## Training

Various Types of Skill  
Upgrade Training  
(including Work Based  
Training)  
Tuition / Books / Fees  
/ Other



## Supportive Services

Transportation /  
Childcare / Clothing /  
Other



## Essential-Skills

*Find & Keep a Job*  
Interviewing  
Communication  
Critical Thinking  
Job retention skills



# Key Services to Employers: Reduce Hiring Risk

## Training

Incumbent Workers

### WIOA Clients

- Apprenticeships
- On-the-Job Training
- Internships
- Customized Training

## Linking Employers to Job Seekers

Pre-screening participants for interviews

Testing

Referral



# Value-Added for Business



# CEO Responsibilities

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CEOs receive and administer WIOA grants directly or via designee

CEOs liable for questioned or disallowed costs regardless of method

Appointment of LWIB members

<http://www.illinoisworknet.com/epolicy>

# CEO Responsibilities

- **CEO/Grant Recipient Agreement**
  - Delegates authority to grant recipient
    - Enter into contracts
    - Receive and distribute funds
  - Establishes CEO expectations of the grant recipient
    - General expectations
    - Procedural expectations
    - Reporting expectations
- **Key CEO expectations of grant recipient:**
  - To assure compliance
  - To responsibly manage grants and funds
  - To take action to correct deficiencies
  - To assure fair and equitable allocation of grant funds across counties
  - To provide meaningful reports that follow the sunshine provision

# LWIB Mandated Responsibilities

- Know employer workforce needs
- Promote employer participation and *engagement*
- Prioritize
- Develop and approve a comprehensive local area plan
- Submit local plan and plan modifications to DCEO

## 1. Planning



- Direct disbursement of WIOA funds
- Work the Plan
- Allocate funding to best address the needs identified in the plan

## 2. Align available funds & effort with these needs



- Select One-Stop operator and other service providers
- One-Stop MOU
- Identify & approve training provider programs
- Negotiate performance goals with DCEO

## 3. Administrative tasks



- Obligations & Expenditures
- Key Activities
- CLIENT DATA
  - Enrollments
  - Training
  - Exits
  - Outcomes

## 4. Program Oversight



# LWIB Oversight Responsibilities

## Three Primary Oversight Areas

- Financial oversight  
How funds are spent
- Performance oversight  
Program outcomes
- Compliance oversight  
Are things are being done “right”  
and do the programs meet the  
needs of the local area

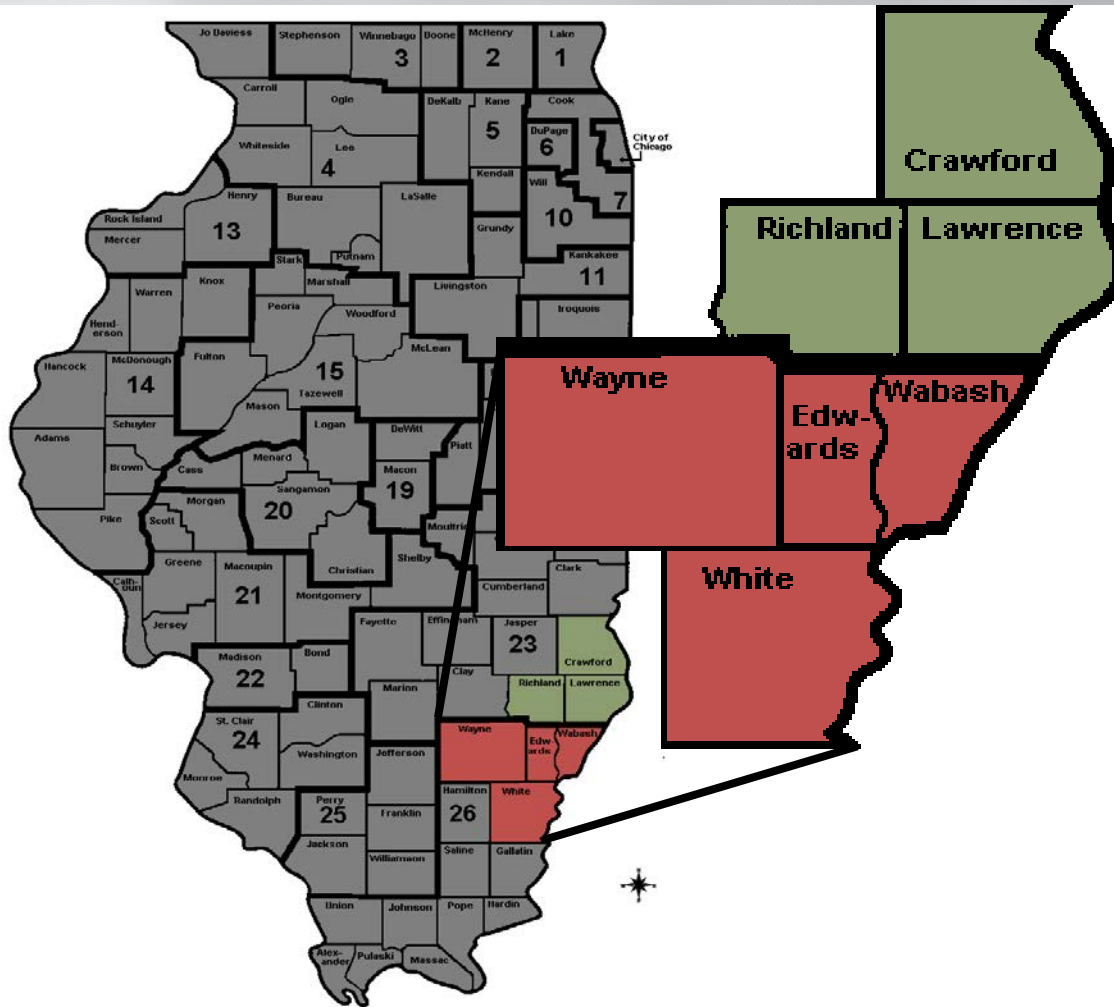
## Expectations of CEOs

- Focus on services
- General expectations  
(achieve service goals, responsibly  
fulfill duties)
- Organizational responsibilities  
(hold meetings, comply with bylaws,  
etc.)
- Service responsibilities  
(approve contracts, set service  
priorities, etc.)
- Youth program responsibilities  
(develop youth program, award  
grants and contracts to youth service  
providers, etc.)
- Other CEO expectations  
(work together and in harmony with  
each other and the CEOs)

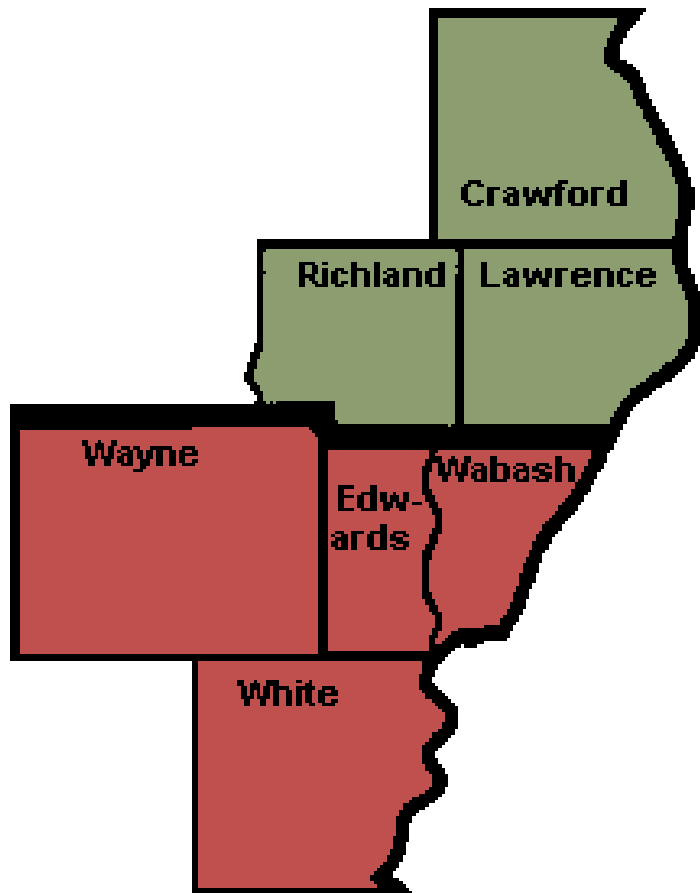
## \* 7 KEY QUESTIONS \*



What do our businesses need?
Do client services we offer align to business' needs?
Should we be doing something more or something else?
How many people are we serving and what services are they getting?
How many of our clients are getting good jobs with our businesses?
Where is the money going?
What is the ROI?







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